A WIFI BASED INTERNET ACCESS AS A CENTRAL TOUCHPOINT TO YOUR CUSTOMERS, BUSINESS PARTNERS, AND GUESTS

With the ENTIRETEC Guest Access Service ETSpot, you enable customers, guests, and business partners a secure, easy-to-use, and device-independent access to Internet and network resources.

BENEFITS

- Simple, fast and secure access
- Different authentication options including social networks
- Device independent and responsive web design of the landing page
- Seamless integration into existing infrastructure and customer processes
- Multi-location support with centralized management
- Scalability and fast integration of new locations
- Various billing options and integration with external systems
- Uniform security standards at all locations
- Optimal Internet availability through automated bandwidth distribution

SERVICE OPERATION

- 24x7 Service Operation & Support (NOC)
- Tailored Service Level Agreements (SLA)
- ITIL quality standards throughout the complete service lifecycle
- Single point of contact via dedicated Service Manager
- Service transparency via web-based Service Portal
- Comprehensive data collection, reports, analytics and documentation

Internet access for guests and visitors has long been a must-have, whether in conference centers, hotels, on the university campus, in a hospital or company. What is so natural must also work: reliably and with the highest quality.

The ENTIRETEC Guest Access Service ETSpot provides authorized users with controlled, secure access to Internet and network resources. Easy handling, comfort for the user, flexibility and cost control are in focus.

THE INTERFACE TO THE USER: LANDING PAGE

Regardless of the decvice, the solution automatically forwards the user to an intuitive landing page in the customer's CI. There, users can conveniently register themselfes e.g. via SMS authentication or Social Media accounts and select authorized applications or services.

No configuration of the used device is necessary. Known devices are recognized and logged in automatically. The landing page can also serve as an interface to other communication solutions.
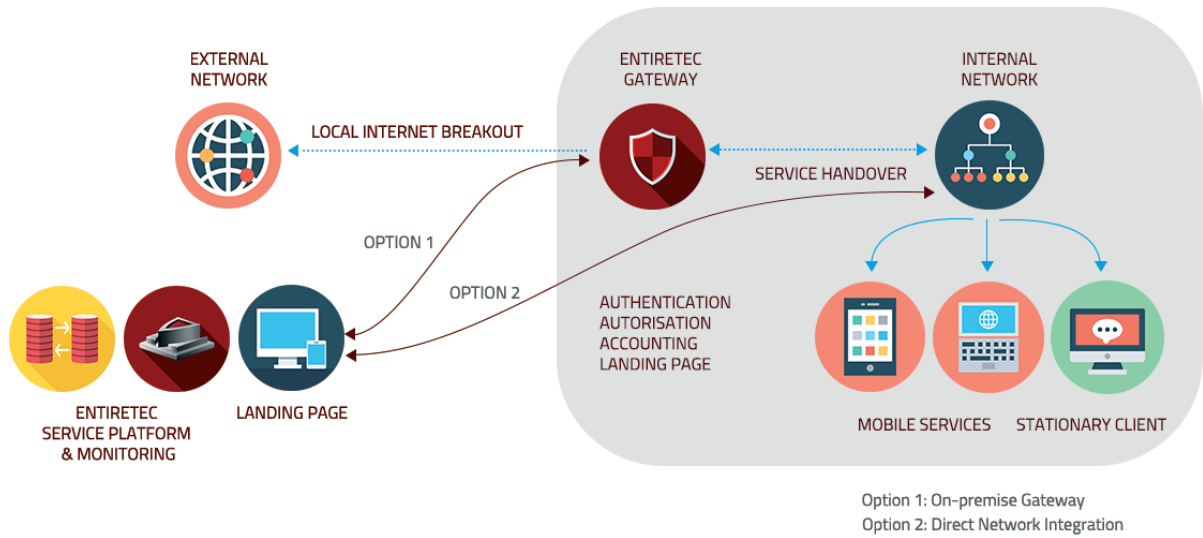
EASY INTEGRATION AND OPTIMAL OPERATION

ETSpot runs on any IT network and can easily be integrated into existing third-party systems (eg ERP, PMS) using bidirectional interfaces.

User information and used services can be stored if required to proof legal compliance and accurately be processed for the purpos of reporting or billing. The network and Internet access can be managed centrally via a web-based Service Portal.

The solution is deployed and operated as a Managed Service via the worldwide available ENTIRETEC Service Platform. It scales for local and global companies and can be implemented as private cloud or on-premise.

The ENTIRETEC Network Operation Center (NOC) monitors and operates 24x7 the service and is available around the clock for customer service requests.

EXTERNAL NETWORK — LOCAL INTERNET BREAKOUT — ENTIRETEC GATEWAY — SERVICE HANDOVER — INTERNAL NETWORK

OPTION 1
OPTION 2

ENTIRETEC SERVICE PLATFORM & MONITORING · LANDING PAGE

AUTHENTICATION
AUTORISATION
ACCOUNTING
LANDING PAGE

MOBILE SERVICES · STATIONARY CLIENT

Option 1: On-premise Gateway
Option 2: Direct Network Integration

FEATURES

SYSTEM
- Managed service provided via ENTIRETEC Service Platform
- Hosted via ENTIRETEC Service Platform or Customer Private Cloud
- Single or multi-site installation
- Walled gardens
- Worldwide availability

NETWORK
- Any network (LAN, WLAN, xDSL)
- On-premise gateway (Option 1) or direct integration into the customer network (Option 2)

OPERATION
- 24x7 service operation and support via ENTIRETEC Network Operation Center (NOC)
- ITIL-compliant service framework

ACCESS
- Self-generated or via PMS by means of SMS, email, access code, Social Media accounts or LDAP
- Optional 3rd-party authorization
- Locally or globally via directory
- Customized reward authorization can be integrated

LANDING PAGE
- Design in the customer's CI
- Self-service user login
- Support of desktop and mobile systems due to responsive web design
- Modern HTML5 web technology
- Multiple landing pages per location

SERVICES
- PayPal, ClickandBuy, Credit Card
- Storage of information according to legal position and country directive
- GDPR compliance
- Support of all common VPN clients
- Wired or wireless (WiFi)

BANDWIDTH
- Per Internet session
- Per Internet queue
- Multi-Internet-line support

INTERFACES
- PMS (Micros Fidelio, Protel)
- ADS, NDS, LDAP, Radius,
- Social Media integration (Facebook, Google+)
- Business networks (LinkedIn, Xing)
- SMS provider integration
- Integration of specific customer APIs on request

MANAGEMENT
- Management via a web-based, user-friendly Service Portal
- Central management of all user accounts
- Easy assignment of rights
- Remote guest login
- Monitoring and reporting