ENTIRE TEC

MANAGED SERVICES FOR MORE EFFICIENCY AND PRODUCTIVITY TAILORED TO YOUR BUSINESS

PROFIT FROM THE 24X7 OPERATION AND INNOVATIVE IT SOLUTIONS

IT resources are becoming ever scarcer and the demands from the various specialist departments are increasing. This often leaves little room to pursue projects that drive forward-looking innovations in the company or expand the business. For this reason, we offer all IT solutions as a Managed Service to create an optimal foundation for your business processes.

YOUR CHALLENGES

Increasing complexity of the IT infrastructure

due to digitization, the increased use of cloud services and new technologies, and more volume and diversity in network traffic.

Scarce resources

of specialists who manage network operations on a daily basis and have little time for further development, automation and specialization.

Increasing demands on IT services

in terms of high availability, performance and security, and transparency due to the trend toward agile, scalable and data-driven business models.

Limited budgets

for business-critical investments in network and security infrastructure and in specialists with relatively high salary demands.

⚠ POSSIBLE RESULTS AND RISKS

Understaffing in the IT team

Too high a workload with often only reactive working methods leads to innovation backlogs, demotivation and employee turnover.

Immature service structure

However, an ITIL-based IT organization and control is a basic prerequisite for the development and the high-performance and secure operation of IT services.

Problems with service quality

Developed solutions have shortcomings in their scalability, integration, security and reusability.

Absence of specialization

Knowledge building and further development in new technologies, IT architectures or for the operation of IT services does not take place due to lack of time.

Lack of innovation

Without resources and specialization, no innovation can emerge for the implementation of modern and future-oriented IT solutions.

Costs due to IT failures

With reactive IT operations, anomalies, possible performance drops or security gaps cannot be detected or remedied at an early stage.

OUR SOLOUTION

Managed Services relieve the burden on your IT teams and free up resources for business-oriented tasks. At the same time, the quality and quantity of service operations can be improved with 24x7 availability.

You no longer need to maintain all the technologies, resources and know-how yourself, but can rely on us as absolute specialists to operate your infrastructure.

Which and how many services you use is entirely up to you. Thanks to the modular structure, you determine the precise scope, always in conjunction with your in-house infrastructure.

From individual technology components to complete network and security infrastructures, our services are freely scalable, i.e. you request the services you need on an individual basis.

The fact that we offer our Managed Services worldwide via our own Data Center and Service Platform makes it not only particularly secure, but also particularly attractive.

24X7 ON DUTY FOR YOUR COMPANY

Our Network Operations Center (NOC) ensures maximum availability of your IT infrastructure. Experienced specialists monitor and operate your systems 24×7 according to ITIL processes and tailored SLAs. Because we know that the success of your company depends on efficient and secure IT operations.

OUR MANAGED SERVICES FOR YOU

Network Services

We develop, implement and operate complex virtual infrastructures and globally distributed enterprise networks and their mobility solutions.

LAN | SD-WAN | WLAN | VPN | Remote Access

Security Services

We support you with holistic and future-oriented security solutions to professionalize your company's IT security and minimize risks.

NGFW | Internet Access Security | NAC | DNS Sec

DDI Services

We offer flexible solutions for optimal IP Address Management and fail-safe operation of the critical services DNS and DHCP.

DNS | DHCP | IPAM (DDI)

YOUR ADVANTAGES

⊘ State-of-the-art Technology

Benefit from state-of-the-art technologies, strategic development and our unified service platform with global availability.

⊘ 24x7 Operations

Our Network Operations Center monitors and operates your infrastructure 24x7 according to ITIL processes and provides proactive support with tailored SLAs.

⊘ High Service Quality

Central service management with dedicated service managers and uniform standards in all locations guarantee high service quality.

⊘ Extended Resources

Expand the know-how of your IT team with our experienced specialists and create free resources for your own business-oriented tasks.

⊘ Full (Cost) Control

Reduce high investment expenses and maintain calculable operational costs. You retain control over the overall IT structure.

⊘ 100% Transparency

The web-based Service Portal gives you access to all service-relevant information and important parameters of your service.

THE SERVICE PORTAL PROVIDES VISIBILITY ON ALL LEVELS

All important parameters of your network and the key figures of your services are consolidated, analyzed and graphically prepared on a single, web-based interface. This gives you cross-vendor visibility to all service-relevant information - anywhere, on any device, in real time.

SIGNIFICANT INSIGHTS

Customized dashboards give you a holistic view of the components included in the service. Get meaningful insights into status, performance and security that will also support you in future IT planning.

ENTIRETEC is a global Managed Services Provider and specialist in network and security technologies. We support the global business strategies of our customers and business partners across all industries with highly available and secure IT solutions and combine them in a tailored manner to create future-proof answers for digitalization, mobility, cloud and IoT.

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