



INCREASE IT EFFICIENCY AND SECURITY OF YOUR NETWORK WITH TAILORED IP MANAGEMENT SERVICES/ DDI

ENTIRETEC leverages the market-leading, well-recognized Infoblox appliance solution and combines it with operational capabilities offering a centralized DDI Service to manage IP address space and the associated DHCP and DNS servers.

Benefits:

- 24x7 operation of critical core network services with customized SLAs
- Automation of manual processes and uniform IT standards in all locations
- Top expertise for DDI Management and DNS Security – relieving your own IT team
- Complete service visibility due to tailored dashboards in our web-based Services Portal
- Support for business-related initiatives such as IPv6, virtualization Cloud Computing, and IoT
- Reduction of operating support costs due to flexible, opex-oriented cost model
- ITIL-compliant, worldwide service

Network landscapes are rapidly evolving and growing more and more complex driven by trends in security, virtualization, cloud, the Internet of Things (IoT), SDN, and the emergence of IPv6. With increasing complexity, daily tasks and costs for the operation of the basic network infrastructure escalate for companies.

These developments require progressive, cost-effective solutions for uniformly managing DNS, DHCP, and IP Address Management – critical network services collectively known as DDI.

STREAMLINE YOUR FUNDAMENTAL DDI TASKS

Based on the Infoblox product portfolio, ENTIRETEC offers 24x7 Managed DDI Services for the basic network services DNS, DHCP and IPAM.



Making use of the service, your company can avoid misconfigurations and achieves significant improvements in operational efficiency by simplifying and automating manual processes, reducing network downtime and creating a more stable and robust IP infrastructure capable of supporting BYOD, VoIP, WLAN, Video and IPv6.

A 24x7 operation with customized SLAs supports both your current and future network requirements, while providing the highest standards of security and service uptime.

OUR EXPERTS ARE YOUR RESOURCES

The managed service approach allows you to focus on your own business-relevant network initiatives, while our specialists manage the basic DDI capabilities of your network.

This includes transferring the existing network environment to the Infoblox system, managing the basic network services including DNS, DHCP and IP address space as well as extensions and changes.



SERVICE OPTIONS

The Managed DDI Service provides you with comprehensive, end-to-end visibility of all relevant core network services – real-time and historical – throughout the infrastructure and increases the availability of these services to 99.999%.

Depending on your requirements and the desired level of engagement, we offer two service options:

Managed DDI Service Basic

In the Basic Service, we take over the current DDI environment offering asset management, proactive alerting as well as incident and problem handling, and release management.

Managed DDI Service Premium

The Premium Service is a Full Managed Service and, in addition to all Basic Services, includes the design of the DDI environment as well as the complete, ITIL-compliant operation. The Infoblox appliance is hosted either by the customer or by ENTIRETEC.

	Basic	Premium
Service Platform	✓	✓
CMDB	✓	✓
Advanced Monitoring	✓	✓
Ticketing	✓	✓
Service Reporting	✓	✓
Asset Management	✓	✓
Incident & Problem Mngmt	✓	✓
Release Management	✓	✓
Service Requests	✓	✓
Change Management	(✓)	✓
Service Portal	(✓)	✓
24x7 Service Desk	(✓)	✓
Lifecycle Management	X	✓
Design Responsibility	X	✓
Maintenance	X	✓
Soft- & Hardware/ Licences	X	✓

ENTIRETEC MANAGED SERVICES

- Network Services
- Security Services
- Visibility Services/ Monitoring

ENTIRETEC WORLDWIDE

- Germany
- Hong Kong
- Switzerland
- United Arab Emirates
- United States of America

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